



The Welcombe Golf Club and Golf Course Membership

Terms and Conditions

Liability

- The management of the Golf club shall not be responsible or liable for any loss or damage to personal property. If any personal property is found, please hand this into the Golf club reception. The management will not be responsible for the death, injury, illness and/or mental impairment of any member and/or guest caused and/or aggravated by any prior injury or illness, whether known or not, through the use of the facilities. Should your medical history change, please inform a member of the team before using the facilities.
- Vehicles and contents on the golf, and hotel site are at the owner's risk, management are not responsible for any loss or damage.
- Any contents left in the clubhouse locker rooms are at the owner's risk, management are not responsible for any loss or damage.
- Each member is responsible for making their customers or guests aware of the company's terms and conditions, golf course etiquette and their guest are aware of their own insurance liability.

Safety and Rules

- When using our facilities, we require you to follow our rules and regulations. You will find all our health and safety regulations throughout the building and on our course scorecard.
- The Rules of Golf and Etiquette must be adhered to.
- Members must advise staff of any personal disability e.g. blindness, deafness, heart condition, epilepsy, allergies etc. prior to using the club, so any accidents or injuries can be avoided.
- Have any questions regarding the rules, please speak to a member of our team. Failure to comply with these rules may result in suspension or even termination of your membership.
- All staff members have full authority to ask you to leave the premise if they feel you are being unsafe and putting yourself and others around you in danger.
- Under 16's must be always accompanied by an adult failure will result in a member of staff asking you to leave.
- Members with a disability are required to always bring a carer with them to assist with using of the facilities.
- It is not a member of staff's responsibility to assist disabled users. Please note, the facility use for carers is complimentary with the proof of ID.

Membership and bookings

- **Monthly Memberships**

When signed up to our monthly memberships, you are not tied into any contracts and can cancel at any time. We do however require a 1 months' notice to ensure your direct debit is cancelled accordingly.

- **Annual Memberships**

When signed up to our annual memberships, you are tied into a 12-month membership with us. Under no circumstances will a refund be processed unless there is a medical reason, and a doctor has deemed you unfit for the use of our facilities.

- All Membership are non-transferable to other customers or members.
- **Course Closure** – There will be times the golf course is closed due to corporate society and golf days; on such occasion no refunds or allowances will be issued against any membership packages.
- Members bookings are subject to availability and members must adhere to stated package booking windows, failing this, bookings can be removed and corrected accordingly.
- Failure to attend your booking will result in the suspension policy being followed or payment of business lost.
- Members discounts will only be given with the member being in person and the issuing of a member's card or if on our members BRS system.
- 10 percent discount will apply for members on retail stock, excluding clubs and balls.
- 20 percent discount will apply for food and beverage including the hotel outlets.

Discounts are not included with any sales / promotions

- Corporate membership tee times must be taken over the phone 21 days in advance at 8am onwards with a password given. Tee times are for corporate company or customer use only and cannot be resold or advertised as a sale, failure of this means The Welcombe can terminate membership at any time.
- Corporate or play more golf members cannot play in members club competitions.
- Corporate membership packages are for company / customer use only WHS handicaps are for club members only.
- After a probationary period of 3 months both parties have the right to review the membership and/or contract and terminate if necessary.

How to contact us.

You can contact us by telephoning us at 01789 413800 or by writing to us at golf.operations@thewelcombehotel.co.uk or The Welcombe Hotel, Spa & Golf Club Warwick Road, Stratford-upon-Avon CV37 0NR